October 10, 2018

Dear Valued METSIM Customer,

We regret to inform you that our founder, John Bartlett, passed away and was interred in a private ceremony in September of this year, shortly after having reunited with his family in Indiana and establishing our new company, Metsim International, LLC (“MSI”). Our team is not alone in expressing our gratitude for John’s 40+ years of unwavering commitment to solving complex chemical and mathematical systems and for building his solutions into METSIM. From the foundation that he has constructed METSIM’s future is sturdy and assured. While John will be greatly missed, his legacy continues as the Bartlett family continues to be involved in METSIM both in ownership and oversight of MSI’s business.

Through months of strategic planning and consulting, MSI is now prepared to operate and manage METSIM as a team comprised of those who helped write its history. All ownership and intellectual property rights, including licensing rights, to METSIM software products are now assets of MSI and, as we have in the past, we will continue to internally develop new programs for you, our end-user. We are committed to maintaining the culture of excellence and commitment that has set METSIM apart from its competitors. Moving forward, MSI’s mission will continue to be the offering of the best process simulator on the market coupled with responsive and professional support and service from our staff.

A brief introduction to our executive team -

**Alex Holtzapple, President**: Alex graduated from Colorado School of Mines with a BSc. in Metallurgical and Materials Engineering and immediately began his career in mining and hydrometallurgy with Phelps Dodge where he was first introduced to METSIM. He then went to work for Washington International utilizing METSIM in his day-to-day activities as a process engineer. In June of 2008, Alex joined the METSIM team serving in multiple roles, including director of training, senior consulting engineer, assistant programmer, and commercial agent for the Americas. His experience in all aspects of MSI’s business have well-prepared him for his new role within MSI.

**Kevin Charlesworth, Senior Vice President**: Kevin joined the METSIM Team in 1992 with Dr. T.R.A. Davey who had just established an exclusive agent relationship to sell and service METSIM throughout Asia. Kevin served multiple roles while working with Dr. Davey, including Technical
Director in charge of Sales, Technical Support and Training. Upon Dr. Davey’s retirement in 1999, Kevin assumed ownership of the agent relationship. Since the transition, Kevin has been instrumental in the expansion and continued growth of METSIM’s use and presence in China. In addition to Asia, the agency’s territory was expanded to include India and Russia during the 2000’s. Over the years, Kevin worked directly with METSIM’s creator and founder, John Bartlett, assisting him with key developments, documentation, the METSIM Help files, the website and outside consulting work. MSI will be well served by Kevin’s experience and expertise.

Calvin Morrison, Junior Vice President: Calvin graduated with a B.Eng in Chemical Engineering from the University of Pretoria. He also holds Pr Eng, PMP, PMI-SP accreditations. Throughout his career, he has been privileged to be part of professional, dynamic process and project engineering teams which have provided him with valuable experience in mining & minerals processing. He first got introduced to METSIM in 2012 while working for Bateman as a Process Engineer. In 2014 he decided to start Project Simulation Consulting (Pty) Ltd (aka PSC) to service METSIM client needs in Europe, Middle East and Africa (‘EMEA’) regions. He has since built a very strong engineering team which have been providing technical and sales support, basic and advanced training and project consulting to various clients in these regions.

Curtis Rempel, Chief Engineer: Curtis graduated from the University of Saskatchewan with a B.E. in Chemical Engineering and began his career in mining with AMEC Americas Ltd. (now WOOD PLC) in Saskatoon, Saskatchewan, where his first experiences and training in the use of METSIM occurred. Curtis holds a P.Eng. designation in Saskatchewan and British Columbia, Canada. After working at two operating mines, Curtis joined the METSIM team in July of 2012. While at METSIM Curtis served in the roles of senior consulting engineer, training, and technical support manager for North and South America.

Jacob Bartlett, Business Development: Jacob is a seasoned global executive with extensive experience in strategy, marketing, project management, business development and innovation (including the development of the largest recirculating aquaculture facilities in North America). Whether in sales, marketing, analytics, or account management, with Fortune 500 or start-ups, Jacob possesses the proven ability to create and implement successful business strategies, awaken and facilitate innovation within established businesses, lead cross-functional teams, develop new products and concepts, and cultivate lasting business relationships.

Our Promise:

Although METSIM will now be licensed through MSI, you will not experience any visible changes in the software, nor will our contacts change for technical support. Moreover, our global sales agent network will remain intact, creating no extra paperwork for license updates or regional training sessions. In addition to our existing team, we will be creating a core consulting and engineering group focused on model development and support, allowing us to expand our suite of services. We believe the addition of this highly-skilled and proficient team will provide significant time and cost savings for you.
As part of MSI’s reorganization, we are excited to announce several new features now available for our latest version, 2018.10, with significant improvements scheduled to be published over the next several months, including:

- Faster simulation convergence speeds;
- Expanded Mine Module for inclusion of geologic and mine plan models;
- Dynamic Tailings Pond balances using survey/AutoCAD information;
- Additional tools to the Engineering Module, including a Data Sheet Generator; and
- Enhanced graphics capabilities

In adhering to our mission, your input is vital to the development and improvement of METSIM, and will always be taken into consideration when expanding METSIM’s capabilities.

Thank you for your past support and dedication to METSIM. We look forward to working with all of you moving forward and are excited about the potential of continued relationships.

Yours sincerely,

Alex Holtzapple
President
Metsim International, LLC